

IMPORTANT *BEFORE* YOU BEGIN

It is important that your complaint is **SPECIFIC & ACTIONABLE**.

What does that mean?

Please include *at least* these three things:

1. **Address** where the violation occurred (contact info for homeowner or tenant, if possible)
2. **Name of the *individual*** responsible (business name can be included, but individual violator is most important)
3. Specific code violation that occurred (cite AANSI AARST standard or simply state “unlicensed individual”)

Complaints that are not specific and actionable have a very low likelihood of state action. They waste resources and add cost to the system.

Please follow the remaining instructions on page 2+ of this document.

Thank you for your service!


If you have further questions please reach out to Rocky Mountain IEA for assistance filing your complaint.


info@rockymtn.indoorenvironments.org

[CLICK HERE TO START](#)


<https://dpo.colorado.gov/RadonProfessionals>

Select Language ▾

 **COLORADO**
Department of
Regulatory Agencies
Division of Professions and Occupations


Search 

DPO Home | File a Complaint | Check a License | About DPO | DORA Home | 2023 New Legislation




Colorado Office of Radon Professionals


Home > DPO Home > Office of Radon Professionals HOME


 Schedule an Appointment for In-Person Services (Appointments are Available Mondays and Fridays)


Welcome to the Radon Professionals Homepage


The Radon Professional Program is responsible for enforcing statutes, rules and policies as implemented by the Radon Professionals Practice Act. Program staff oversee education, licensing, and enforcement of Radon Measurement Professionals and Radon Mitigation Professionals. This program began regulating Radon Professionals July 1, 2022.


 Apply for New License


 Search for License


 File a Complaint


 Licensing Services

 Laws, Rules and Policies

 News Items

 Discipline and Enforcement


 Resources

 Division Info and FAQ

Program Information


- Public Notices
- Legislative Updates
- Program Information

Radon Public

Today  Thursday, April 27 ▾ Week Month Agenda

Showing events after 4:27 [Look for earlier events](#)

Showing events until 5:31 [Look for more](#)


Events shown in time zone: Mountain Time - Denver 

Contact Information

Colorado Office of Radon Professionals
1560 Broadway, Suite 1350
Denver, CO 80202


Application, Renewal and Customer Questions:
Phone: 303-894-7800 | Email: dora_dpo_licensing@state.co.us

Program, Discipline Information:
Phone: 303-894-7800 | Fax: 303-894-0364 | Email: dora_director@modelprograms@state.co.us



DPO Quick Links

- DPO Home Page
- DPO Online Services
- File a Complaint
- Professional and Consumer FAQ
- Receive Rulemaking Updates
- Accessibility Statement
- CDPHE Volunteer Mobilizer

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#1. CLICK "FILE A COMPLAINT"




[Home](#) > [DPO Home](#) > Office of Radon Professionals HOME



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 Apply for New License	 Search for License	 File a Complaint
 Licensing Services	 Laws, Rules and Policies	 News Items

#2. OK TO SKIP REGISTRATION*; CLICK FILE A COMPLAINT

**REGISTRATION WILL LET YOU KEEP TRACK OF YOUR COMPLAINT*

[Home](#) > [Division of Professions and Occupations: File a Complaint Online](#)

Division of Professions and Occupations: File a Complaint Online

Before Filing a Complaint Online

Before filing a complaint, be sure to register an account with Online Services. The benefits of registering include:

- Making it easier for the board or program to contact you if they have important follow-up questions,
- Allowing you to track the progress of your complaint, and
- Showing you the history and status of any and all complaints you have ever submitted.

~~Register to File a Complaint Online~~

File a Complaint Online

[File a Complaint online](#) now with Online Services. Online complaints are the most efficient way to guarantee all necessary information is submitted. If you would still like to submit a hard copy complaint, [please access our hard copy complaint forms](#).

Although anonymous complaints are accepted, we encourage you to register an account or provide your contact information to help us thoroughly address the complaint. If we don't have enough information, the board or program may have to drop the complaint since we can't contact you for further information.

#4b. IF THEY DO NOT OR YOU ARE UNSURE: CLICK MANUAL

The screenshot shows a web application interface with a modal window titled "Search for Licensee/Registrant". The modal contains the following elements:

- Search Criteria** section with instructions: "Use the search options below to search for a Licensed Professional/Business with the Division of Professions and Occupations. You may enter as much or as little information as you choose. As with any query your results will depend on the amount of information you enter." and a link to the "Division of Professions and Occupations Public Documents System".
- License Type(s):** A dropdown menu with options: "Professional Counselors", "Psychologists", "Radon Professionals", "Respiratory Therapy", and "Social Work".
- License Prefix and Number:** A field with a dropdown arrow.
- First Name:** A text input field.
- Last Name:** A text input field.
- Business Name:** A text input field.
- Maiden Name:** A text input field.
- City:** A text input field.
- State/Province:** A dropdown menu.
- Zip Code:** A text input field.
- At the bottom of the modal, there are two buttons: a yellow "Manual" button (circled in red) and a red "Cancel" button.

#5. FILL OUT WHAT YOU KNOW AND COMPLETE THE COMPLAINT

BE SPECIFIC AND ACTIONABLE

Login Register

COLORADO
Department of Regulatory Agencies
Division of Professions and Occupations

MY ACCOUNT ONLINE SERVICES

Enter Licensee/Registrant Information

Account Information

* Board/Program to file Complaint with: Radon Professionals

Business: BAD RADON PEOPLE WITH NO MORALS

Individual:

Address

123 POOP ST Address 2

BAD TOWN - select one -

Zip Code United States

Home / Work Phone 123-456-7890

Email Address @ NUUH@SORRY.COM

Company BAD 123

Lookup File Complaint Cancel

In-Progress Complaints

Complaint History

Before filing a complaint, we recommend you read the [Complaint Process](#) page. To start your complaint, click the "File Complaint" button. The following screens will guide you through the process. When filling out your complaint, please provide as much information as possible. After reviewing the information you entered and clicking "File Complaint", you will be prompted to create a user account (Complainant). After reviewing the information you entered and clicking "File Complaint", you will be prompted to create a user account (Complainant). Examples of documentation to include with your complaint are provided on the [Complaint Process](#) page.

Self Report a Violation: If you are Self-Reporting a Violation, you will be prompted to create a user account (Complainant). Examples of documentation to include with your complaint are provided on the [Complaint Process](#) page.

Note: Please do not begin this process until you have read the [Complaint FAQ Information](#) page.

More Online Services

For anonymous complaints, wait 90 days and use the [DDMS site \(HERE\)](#) to search for information regarding the violation. This is the closest you can follow an anonymous complaint. We recommend registering to stay informed of complaint outcomes.

Colorado.gov



COLORADO

Department of
Regulatory Agencies

Division of Professions and Occupations



Division of Professions and Occupations Public Documents
Search Form

Accessibility Statement

Governors Office of Information Technology (OIT) is committed to making its information and communication technologies accessible to all individuals including those with disabilities. We are actively working to increase the accessibility and usability of all digital content. The [DORA Accessibility Statement](#) provides instructions on obtaining reasonable accommodations during this technology update process.

Document Search

Last Name:

First Name:

Middle Name:

Business Name:

State Board:

License Type:

License Number: *Enter the numeric portion only*

Barcode ID:

Effective Date of Action: *mm/dd/yyyy*

I'm not a robot

reCAPTCHA
Privacy - Terms

https://www.dora.state.co.us/pls/real/DDMS_Search_GUI.DPO_Search_Form

Best of luck! Radon professionals are monitored based solely on complaints. If you see a violation, it's up to YOU to report it. Your service could save lives.

Thank you!